

2022-23

Membership Events

Details of the membership events that
are available to members of NHS Elect



About NHS Elect

NHS Elect is a national member network organisation that has been providing NHS organisations with high-quality support and training since 2002.

Hosted by Imperial College Healthcare NHS Trust, we are part of the NHS and work regularly with NHS England and NHS Improvement, social care and local government, and other national bodies. This gives us an in-depth understanding of emerging healthcare policy and best practice from across the UK, which we use to support our work with members.

Our team

Our team has extensive senior management experience within the NHS, including past board level appointments, operational management know-how, and senior clinical experience.

The core team is supported by a group of highly skilled associates who provide specialist expertise as required. You can find biographies of all our team members on our [website](#).

Our areas of expertise

Our team works across six main areas of expertise:

- Strategic and systems thinking
- Coaching and personal development
- Customer care and patient engagement
- Leadership and organisational development
- Marketing, communication and branding
- Quality improvement and measurement

How our memberships work

Services for all your staff:

Our memberships include an extensive range of organisation-wide services, which all staff at member organisations can access.

Bespoke services to meet a particular need:

Full memberships also include a wide range of bespoke services, which can be commissioned by the membership lead to meet a specific need.

Available online and offline:

The vast majority of our services can be delivered either online or offline.

Our members

We have more than 70 members across England and Wales and work with a range of acute, community and mental health trusts, as well as CCGs and Integrated Care Systems (ICSs).

We also lead a number of national improvement networks that benefit multiple additional organisations, including the [Perioperative Care for Older People undergoing Surgery programme](#), the [System Wide Frailty Network \(SWFN\)](#) and the [AEC Accelerator Programme](#).

Membership events

We have scheduled more than 120 webinars and workshops for 2022/23, which are free to access for all staff at member organisations.



Typically 1-2 hours long



Usually delivered via MS Teams or Zoom



Available to book via the [events section of our website](#)

Scheduled membership events

The following events have been scheduled across the year. You can find the booking links via the [events section of our website](#). These are available to book around two-three months in advance of the delivery date. Please note that some dates may change and new sessions will be added, so do make sure to check regularly on the website.

Contents

April 2022: Page 3

October 2022: Page 6

May 2022: Page 4

November 2022: Page 6

June 2022: Page 4

December 2022: Page 6

July 2022: Page 5

January 2023: Page 7

August 2022: Page 5

February 2023: Page 7

September 2022: Page 5

March 2023: Page 8

April 2022

5th	Writing an effective business case	2.00pm	120 minutes
6th	Marketing, Comms, Patient Experience and Engagement Network Mini Conference	10.00am	120 minutes
7th	Leadership series 5: Leading change	9.30am	60 minutes
7th	Capacity planning	9.30am	60 minutes
7th	Minute taking	1.30pm	60 minutes
12th	Lean thinking methodology	9.30am	120 minutes
12th	Change 1: Managing change	2.00pm	60 minutes
13th	Essentials of project management	1.30pm	120 minutes
20th	Compassionate conversations	9.30am	60 minutes
25 th	Developing a flexible approach to your leadership behaviours	3.00pm	60 minutes
26 th	Change 2: Human dimensions of change	2.00pm	60 minutes
27 th	Finance for non-finance managers	9.30am	120 minutes

May 2022

3rd	Conflict & difficult conversations	3.00pm	60 minutes
4th	Change 3: Complexity and change	2.00pm	60 minutes
5th	Online facilitation skills 1: What changes online?	9.30am	90 minutes
10th	Driver diagrams	2.00pm	60 minutes
17th	Resilient people in compassionate organisations	9.30am	60 minutes
17th	Online facilitation skills 2: Mastering the technology	2.00pm	60 minutes
18th	Appraisal training	2.00pm	90 minutes
18th	Negotiation and influencing	2.30pm	90 minutes
20th	Thought leadership: breaking the fall	9.30am	90 minutes

June 2022

7th	Psychological safety in teams	2.00pm	60 minutes
8th	Maximising your organisation's CIPs	9.30am	90 minutes
8th	Online facilitation skills 3: Designing a successful session	2.30pm	60 minutes
9th	Introduction to QI 1: Introducing the model for improvement and setting your aim	2.30pm	60 minutes
14th	Compassionate conversations	11.00am	60 minutes
14th	Report writing	2.00pm	120 minutes
15th	Systems thinking for QI	2.00pm	90 minutes
16th	Introduction to QI 2: Measuring change	9.30am	60 minutes
16th	Social media in the NHS	12.30pm	60 minutes
20th	Online facilitation skills 4: Tools of engagement	9.30am	60 minutes
21st	Introduction to flow, demand and capacity	9.30am	120 minutes
22nd	The power of words	1.30pm	150 minutes
22nd	Introduction to QI 3: Identifying potential changes	2.30pm	60 minutes
28th	Compassionate leadership	9.30am	60 minutes
28th	Online facilitation skills 5: Being brilliant online	2.00pm	60 minutes
30th	Introduction to QI 4: Tools of engagement	2.30pm	60 minutes

July 2022

1st	Facilitating QI online	2.00pm	120 minutes
6th	Project management essentials	9.30am	120 minutes
6th	Introduction to QI 5: Testing changes	2.30pm	60 minutes
7th	Writing an effective business case	9.30am	120 minutes
8th	Presentation skills	9.30am	90 minutes
19th	Effective writing	9.30am	90 minutes
21st	Communication for QI	10.00am	60 minutes
21st	Interview skills	2.30pm	60 minutes
27th	Process mapping	2.00pm	90 minutes

August 2022

2nd	Telling powerful stories	10.00am	60 minutes
4th	Experience based design	2.30pm	60 minutes
16th	Compassionate conversations	9.30am	60 minutes
21st	Lean thinking methodology	9.30am	120 minutes
23rd	Nudge theory and persuasion	2.00pm	90 minutes

September 2022

1 st	Leadership series 1: Managing self	9.30am	60 minutes
1 st	The compassionate learning organisation 1: Individual commitment	2.00pm	90 minutes
6 th	Seven steps to measurement	9.30am	60 minutes
7 th	The compassionate learning organisation 2: Mental models	2.00pm	90 minutes
9 th	Leadership series 2: Managing teams	2.30pm	60 minutes
13 th	Resilient people in compassionate organisations	2.30pm	60 minutes
15 th	Leadership series 3: Managing task	9.30am	60 minutes
15 th	The compassionate learning organisation 3: Building a shared vision and team learning	2.00pm	90 minutes
21 st	Leadership series 4: Storytelling leaders	9.30am	60 minutes
22 nd	The compassionate learning organisation 4: Systems thinking	2.00pm	90 minutes
29 th	Content creation for beginners	10.00am	60 minutes

October 2022

4th	Change 1: Leading change	9.30am	60 minutes
5th	Strategy for beginners	9.30am	90 minutes
6th	Report writing	9.30am	120 minutes
11th	Creating effective campaigns	10.00am	60 minutes
12th	Essentials of project management	9.30am	120 minutes
12th	Change 2: Human dimensions of change	2.00pm	60 minutes
13th	Developing a flexible approach to your leadership behaviours	2.30pm	60 minutes
18th	Compassionate conversations	9.30am	60 minutes
20th	Change 3: Complexity and change	9.30am	60 minutes
20th	Human factors	1.30pm	150 minutes
20th	Psychological safety in teams	2.30pm	60 minutes

November 2022

1st	Managing effectively in a virtual world 1	10.00am	60 minutes
1st	Appraisal training	2.30pm	90 minutes
3rd	Capacity planning	9.30am	60 minutes
3 rd	Conflict and difficult conversations	2.30pm	60 minutes
9th	Managing effectively in a virtual world 2	10.00am	60 minutes
9th	Negotiation and influencing	2.00pm	90 minutes
15th	Managing effectively in a virtual world 3	10.00am	60 minutes
15th	Presenting data effectively	2.30pm	60 minutes
16th	Confidence and assertiveness	9.30am	120 minutes
21st	Managing effectively in a virtual world 4	10.00am	60 minutes
24th	Patient engagement	10.00am	120 minutes
29th	Managing effectively in a virtual world 5	10.00am	60 minutes
29th	Writing an effective business case	2.00pm	120 minutes

December 2022

1st	Communications for QI	2.30pm	60 minutes
6th	Compassionate leadership	9.30am	60 minutes
7th	Interview skills	2.00pm	60 minutes
8th	Systems thinking	2.00pm	90 minutes
13th	Process mapping	2.00pm	90 minutes
14th	Creating effective campaigns	10.00am	60 minutes

January 2023			
10th	Minute taking	9.30am	60 minutes
10th	Introduction to flow, demand and capacity	2.00pm	120 minutes
17th	Compassionate conversations	3.00pm	60 minutes
18th	Human factors	9.30am	150 minutes
18th	Project management essentials	2.00pm	120 minutes
19th	Introduction to QI 1: Introducing the model for improvement and setting your aim	9.30am	60 minutes
24th	Introduction to QI 2: Measuring change	9.30am	60 minutes
24th	Resilient people in compassionate organisations	2.00pm	60 minutes
26th	Filming on a smartphone	10.00am	60 minutes
31st	Introduction to QI 3: Identifying potential changes	9.30am	60 minutes

February 2023			
1st	Developing a flexible approach to your leadership behaviour	2.30pm	60 minutes
2nd	Social media in the NHS	10.00am	60 minutes
2nd	Writing an effective business case	2.00pm	120 minutes
7th	Nudge theory and persuasion	9.30am	90 minutes
7th	Introduction to QI 4: Tools of engagement	2.30pm	60 minutes
8th	Effective writing	10.00am	90 minutes
9th	Seven steps to measurement	9.30am	60 minutes
21st	Leadership series 1: Managing self	9.30am	60 minutes
22nd	Online facilitation skills 1: What changes online?	9.30am	60 minutes
22nd	Introduction to QI 5: Testing changes	2.30pm	60 minutes
28th	Leadership series 2: Managing teams	9.30am	60 minutes

March 2023			
1st	Online facilitation skills 2: Mastering the technology	9.30am	60 minutes
1st	The compassionate learning organisation 1: Individual commitment	2.00pm	90 minutes
7th	Leadership series 3: Managing task	9.30am	60 minutes
7th	Systems thinking	2.00pm	90 minutes
8th	Online facilitation skills 3: Designing a successful session	9.30am	60 minutes
9th	The compassionate learning organisation 2: Mental models	9.30am	90 minutes
9th	Report Writing	2.00pm	120 minutes
14th	Leadership series 4: Storytelling leaders	9.30am	60 minutes
15th	Introduction to QI 4: Tools of engagement	9.30am	60 minutes
15th	The compassionate learning organisation 3: Building a shared vision and team learning	2.00pm	90 minutes
21st	Compassionate conversations	9.30am	60 minutes
21st	Leadership series 5: Fundamental change	2.30pm	60 minutes
22nd	Online facilitation skills 5: Being brilliant online	9.30am	60 minutes
23rd	Compassionate learning organisation 4: Systems thinking	2.00pm	90 minutes
28th	Process mapping	9.30am	90 minutes
30th	Psychological safety in teams	2.30pm	60 minutes

Request additional events

If you would like us to deliver an event that isn't shown here, please do get in touch.

We have allowed some space in our schedule to accommodate requests from members, and we would be happy to consider your suggestions.

Please email your request to joe@nhselect.org.uk.

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